

# **Temiskaming Hospital**

March 4, 2009

## **Patient Safety Awareness Week**

Despite human resource shortages, funding challenges and new public reporting requirements to the Ministry of Health and Long-Term Care including C. difficile rates, Emergency Department Reporting and the Wait Times Information Reporting, Temiskaming Hospital continues to make time to invest in patient safety.

Some of the initiatives the Hospital is working on are:

- The Just Clean Your Hands program that focuses on the four (4) moments of hand hygiene:
  - Before initial patient/patient environment contact;
  - Before aseptic procedure (aseptic technique is the effort taken to keep patients as free from micro-organisms as possible);
  - After body fluid exposure risk; and
  - After patient/patient environment contact

At Temiskaming Hospital, the hand hygiene practices of everyone involved in patient care are monitored daily by the Infection Control Nurse.

- A Disclosure of Adverse Events policy was created including a system for ensuring the disclosure of every critical incident, as soon as possible after the incident occurs. A thorough investigation is undertaken and documented to learn from things that go wrong and share the knowledge to reduce or eliminate the risk.
- Scheduled walkabouts -- the Hospital initiated Patient Safety Leadership Walkabouts in January, 2009. The Quality and Project Management Leader, along with the Chief Executive Officer, Chief of Staff or Senior Leader visits all areas in the organization to talk about patient safety and encourage front-line staff to speak with Senior Administration on an informal basis.

Patient safety is about managing and reducing risk to ensure that the care patients receive is as safe as possible.

**Temiskaming Hospital...being proactive to keep patients safe!**



Temiskaming Hospital  
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### **Visiting Hours:**

- 10:00 a.m. to 8:00 p.m. for medical patients, surgical patients and Long-Term Care patients;
- 2:00 to 4:00 p.m. and 6:00 to 8:00 p.m. for obstetrics patients;
- Visitors to the Special Care Unit (SCU) are restricted to immediate family and/or significant other(s).